



## TERMS & CONDITIONS

### ORDER CONFIRMATIONS:

Wholesale Account holders are required to review and confirm all layouts, dimensions, estimates, and invoices before placing all orders. **USA CABINET will not be responsible for mistakes found on orders after they have been confirmed and/or paid for!** All cabinets and accessories have a unique code that directly represents the item being purchased, it is up to the wholesale account holder to read everything line by line and read the description for all lines before confirming any orders. Please review all orders before confirming!

### PAYMENT TERMS:

We require a full deposit in order to initiate all cabinetry orders. No Exceptions Will Be Made.

- All Debit & Credit card transactions are subject to 3% CC Processing Fee.
  - We accept all major credit cards: VISA- AMEX - MASTERCARD – DISCOVER
- Please Allow 1 Business Day For All Checks To Be Cleared Upon Deposit.
  - Cash payments or bank checks will be considered same day payment if ordered before 12:00. All orders after 12:00 will be processed next business day.
- All Checks Must Be Made Out To USA CABINETS
- There is a \$35 Fee for bounced checks. Your order will not be released if the payment is not received prior to your pick-up/delivery date.
- After the order is confirmed and paid for, all changes made shall have a restocking fee.
- USA Cabinets does not offer services such as installation, repairs, measurements or home visits.

### VERBAL PROMISES:

- USA CABINETS will not honor any verbal promises. Please make sure to have all requested changes written down on your invoice. USA CABINETS will honor any promise made via Emails, texts, or recorded audio messages. Due to human nature of forgetfulness and miscommunications, “promises” made over the phone or changes made over the phone will not be honored.

### ADDITIONAL POLICIES:

**REFUNDS:** All ASSEMBLED sales are final. No Cancellations. No refunds.

**RETURNS:** All UNASSEMBLED returns are subject to a 33% restocking charge. All UNASSEMBLED BOX merchandise must be in its original packaging and in resalable condition (No return for assembled or customized items)

**BACKORDERS:** If A Back Order Exists, The Buyer Will Be Notified Immediately And Can Either

- 1 – Make Changes To Design To Accommodate Stock Availability
- 2 – Make Changes To Door Selections
- 3 – Cancel The Order Without Any Fees And Be Issued An Immediate Refund.

**DELIVERY:** Upon Delivery, A Confirmation Signature Is Required To Verify The Full Completion That All Cabinets Are Delivered & Received. Please Do Not Sign Anything That Is Damaged Or Missing. Refer To Delivery Policy Document For Exact Terms & Conditions.